



QUEENSTOWN, NEW ZEALAND

Jack's Point Residents &
Owners Association Inc

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STEP Waste Water Tanks (Excluding Preserve Lots)

Jack's Point has an absolute commitment to the landscape which in turn feeds through into every part of our developing community. The staged treatment system we have invested in for residential owners at Jack's Point is designed to give the home owner a largely "flush and forget" service that requires no significant involvement from occupiers while delivering our community a long term sustainable wastewater system. It takes advantage of leading edge technology to provide a state of the art system that aims to contain costs over the long term while contributing to the landscape.

More information about the Jack's Point system can be found at www.innoflowtechnologies.com.

Purchase & Installation

As part of your construction, residential home owners will need to purchase and install a primary wastewater treatment tank on your property. These can be purchased from Innoflow or one of their approved installers:

- **Innoflow – ph 0800 INNOFLOW (46663569)**
- **Adams Plumbing – ph 03 445 4916**
- **Wilson Contracting- 03 451 0047**
- **PBS Arrowtown – 03 442 0117**
- **BMT Contracting – 027 537 8812**
- **Love 2 Plumb – 021 244 2640**

Installation must be completed by an approved supplier. A manual can be downloaded from www.innoflowtechnologies.com.

Before opening the connection to the Jack's Point wastewater system, you need to have your tank tested by an approved service supplier. This can occur any time after your painting and decorating has been completed. The purpose of this test is to ensure that no building or decorating products enter the Jack's Point system.

This test can be done as part of your initial service which is required to validate your warrantee. **You must not connect to the Jack's Point Waste Water System until your tank has been commissioned.**

Site Location

STEP tank location needs to be:

- Within 26 meters of the road or other suitable truck access for emptying.
- A minimum of 3 metres from the house.
- A minimum of 1.5 metres from any boundary.
- Away from vehicular traffic.

Control Panel Location

Your STEP system includes a control panel which needs to be accessed by the maintenance supplier during the 2-3 yearly maintenance checks. The panel can be located on the exterior of the home and covered to match the cladding or inside the garage. If located in the garage, access will need to be arranged of the maintenance checks.

Warrantee & Maintenance

Owners should ensure that their installer arranges for the maintenance and monitoring agreement to be in place as part of their construction. You cannot occupy your home until this agreement is in place as it is a condition of the Resource Consent issued by Otago Regional Council. If you occupy your home without a maintenance agreement, the JPROA may elect enter into an agreement on your behalf at your cost (including all administration costs).

In Sink Waste Disposal

The use of in sink waste disposal systems is not recommended as:

- The STEP tanks will require more frequent emptying
- There may be a minor reduction in performance of the system

On-going Care of Your System

Your STEP tank system is largely "flush-and-forget" but, as it uses natural bacteria for waste treatment, some domestic cleaning chemicals interfere with these bacteria and shouldn't be used.

Avoid:

- Quaternary Ammonium Compounds
- Excessive use of any chemical (do not exceed recommended strengths)
- Contents of any chemical toilet

Use in moderation:

- Citrus Based Cleaners
- Sodium hydroxide or chlorine based cleaners
- Bleach
- Most household cleaners

If in doubt, email product name and manufacturer info@innoflow.co.nz