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JPROA Golf Access 23-24 season

27/9/2023

To - Property owners of Jacks Point residences (JPROA) who are currently active users of the golf course via JPROA Access 1 or Access 2 rights.

From: [John Griffin, Jacks Point Golf Manager] on behalf of Jacks Point Golf Ltd

Jacks Point Golf (JPG) continues to expand its reputation as one of New Zealand highest ranked courses and being internationally recognised since officially opening in 2008.

JPG navigated 3 challenging years of covid, dealing with severely restricted travel, medical mandates, lockdowns, and minimal international visitors. These challenges were not uncommon in Queenstown, and they brought numerous financial and operational challenges. With Covid now behind us, it's wonderful that tourists are again beginning to embrace Queenstown. While staffing challenges remain, we believe these will be overcome in the 2023/24 golf season. The outlook for the season ahead is positive as illustrated by the strong long-range forward bookings.

Our goal is to ensure JPG is a world class experience and to meet this we are undertaking the following initiatives:

- New lithium powered golf carts equipped with GPS (75 carts)
- New Ping golf club rental equipment
- Clubhouse restaurant will be fully operational again in 23/24 along with the return of Ralph (on course food service) at the 10th tee for the peak season mid Oct to mid- April.
- Increased operational support to ensure speed of play is appropriate.

We appreciate the support of residents, as Jacks Point continues to grow as one of New Zealand's outstanding communities.

Visitor Green Fees

To meet increasing operational costs and to be comparable with other leading golf course in New Zealand, the green fee has increased to \$300pp including golf cart (high season November to April) and \$195pp including cart (low season May to October).

JP Residents Access 1&2 fees for 23/24 season

- Access 1 annual season pass is a one-off reduced payment to cover Green Fees for the playing season. The fee for 23/24 season will be \$2250.00 + gst per adult. Six tee time per day are allocated to assist season pass holders in getting on to the course. The season pass does not include cart hire which is reduced to \$30pp
- Access 2 players wishing to pay and play on daily basis will receive a reduced access Green Fee. the fee for 23/24 season will be \$225 pp including cart (November to April) and \$145pp including cart (May to October)



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Access 1 privileges associated with annual season pass:

- Booking a tee time in Open Daily Tee Sheet or Reserved Tee times_– Reserved tee times have been allocated per day, they will be split AM and PM and will be reserved for residents with season pass only use (excludes tournament days) to help ensure that there are some tee times available over the busy periods. Access 1 season pass holders wishing to book forward tee times can do so up to 2 months (60 days) prior to preferred tee time in the "open daily tee sheet".
- NOTE Reserved tee times not booked will be Re- opened for general visitor use 2 days prior. Example reserved tee times not booked for the Wednesday will open for general use on the Monday prior.

<u>Penalty for no shows</u> for booked tee times – this is because in previous years we have had many bookings made by residents who have failed to turn up or notify golf shop prior. Where players do advise the golf shop of unusual circumstances inside 48 hours around not being able to make the reserved tee time, full consideration/compassion will be given to not charging. i.e. Such as Illness in family, accident, unforeseen circumstances, unplayable conditions etc. A commonsense approach will be taken. We believe a phone call or short email notifying that you will not be able to make your reserved tee time prior is a common courtesy.

- Family discount 10% discount applies where there are minimum of two adults of the same immediate family living together, plus children who have golf access 1 rights. (Applies to fees paid before due date only)
- Reduced cart hire fee of \$30 pp (usually \$40 pp). New lithium carts with GPS for 23/24 season
- 10% golf shop discount on all purchases over \$50 not on special
- <u>Guest passes</u> all adult seasons pass holders will receive 3 complimentary guest rounds and a guest rate will be provided at a 25% discount on green fees. Guests must be accompanied by the season pass holder. Bookings with guests will be via the open daily tee sheet (not reserved times). Passes are not tradeable, transferrable, or for <u>commercial use.</u>
- Driving/Practice range The range is no longer open for public use. Residents with Access privileges will be able to access the range prior to a pre booked round of golf to warm up as part of their tee booking; Access 1 players wishing to use the range solely for practice can do so at a charge of \$10 per session (session -max 1.5 hrs). Longer periods of use will incur further charges and access will be dependent on course bookings and availability at discretion of JPGL.

The ongoing growth and popularity of golf in the Queenstown, regarded as NZ's number 1 golf destination, is expected to continue to grow in the years ahead. With 3 new golfing facilities currently in construction in the region planned to open in the next 3 years will only add to increasing golf tourism numbers visiting the region.

Jacks Point is excited to have played a significant role in the growth of golf tourism in Queenstown and New Zealand, the aim of JPGL board is to continue to develop the golf course's presentation and facilities moving forward, continuing to build our profile as an internationally ranked golf course.

Regards John Griffin

GM - Jacks Point Golf.



Jack's Point Golf Season Pass Access 1 Fees & Privileges

Categories

- Individual adult
- Student/Youth/Junior (access onto the course must be with a parent or adult resident or have an official NZ handicap index of 24 or better)

Season Pass playing access fees for 2023/2024.

Individual adult	\$2,250 + GST		Plus any applicable admin/ NZ/Otago/CO golf levies (approx. \$70 plus GST)
Junior	Up to 17yrs	\$350 + GST	No fees
Youth	18 to 20 yrs	\$600 +GST	Plus any applicable admin/ NZ/Otago/.CO golf levies (approx. \$70 plus GST)
Student	21 yrs – 24yrs	\$1000+ GST	Plus any applicable admin/ NZ/Otago/.CO golf levies (approx. \$70 plus GST)

- The official playing season is 1st October to 30th September annually (subject to golf course closures)
- Eligible JPROA members who have had golf access privileges of the JPGC in any of the previous two years and who apply to regain residential golf access privileges will be required to pay a minimum of one full season pass fees.
- There will be no pro-rata payments except in your first year related to the date of the application (i.e., full annual golf access is payable every year)
- The course is expected to be closed for the months of June to August annually (approx 10 weeks)
- Levies to NZ / Otago / Central Otago Golf are required to be paid by those seasons pass holders whose handicap / home course is <u>stated as being Jack's Point</u>. You are only required to pay these levies to one



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course in NZ. This is based on where your handicap is issued from. NZ / Otago Associations invoice Jack's Point Golf for players registered on "dot golf NZ". This charge is added to seasonal pass charges.

- Open events & tournaments are not casual play and entry fees are the same for all participants. Certain competitions however Residents with Season Pass will only be required to pay a competition entry fee.
- All administration and event management of JPGC will be undertaken by the Golf Course Operator (JPGL)
- The Golf Course Operator welcomes constructive suggestions. JPROA members who wish to make suggestions can do so by email to > golfoperations@jackspoint.co.nz or John.Griffin@jackspoint.co.nz
- Season Pass holders who choose Jack's Point as their home course will receive a handicap based at Jack's Point and access to all privileges associated through being affiliated to NZ and Otago golf associations.
- Locker & Amenities Residents with Access enjoy full daily use of clubhouse changing and locker room facilities.
- Golf Coaching Full professional coaching services are available to members.
- Golf Cart Policy Any residents considering purchasing their own cart to use on Jack's Point Golf Course must
 obtain approval from JPGL_management prior to purchase. There is a set-criteria for private ownership of golf
 carts at Jacks Point, if you are purchasing a cart intending to access and use on the golf course and associated
 facilities ie driving range, clubhouse access, practice facilities etc. Approval must be obtained from the golf
 course operator (JPGL) before any private cart is allowed to be used or taken onto the golf course and
 associated facilities. Currently only <u>Preserve residents</u> are eligible and annual fees for cart use will apply.
- Dog Policy dogs must be on a leash attached to resident's golf bag / trundler; not allowed on/in carts or leashed to carts. Not to roam free, must not go onto greens, tees or in bunkers; owners must carry poo bags. This option / privilege is under continued viewed and maybe revoked by golf course management at any time.

Arranging access to the golf course

- All players must book tee times prior to commencing play through the golf shop.
- All players need to abide by the rules of golf (R&A) and etiquette of the game.
- All players must abide by the hours set for play of the golf course.
- The golf course operator shall have sole discretion regarding control and daily operational use of the course. This includes outside events/tournaments, course closure, maintenance, course changes, cart use etc.
- The golf course operator shall have the right to withdraw access for any JPROA members with access rights who does not abide by the requirements for access.
- Tidy dress and appearance always expected, and this is at the discretion of the golf course operator.



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- The golf course operator shall be entitled to amend the rules and regulations for use of the golf course by JPROA members with access rights from time to time.
- It is expected when playing on the course in practice that no more than 2 balls are used at any time, especially around the greens.

Jack's Point Golf events

- Residents with Golf Access Xmas event
- End of season Kings Birthday bash.

All privileges are subject to change and are at the full discretion of the Golf Course Operator.

All the very best for the year ahead on and off the golf course

Jacks Point Golf Team